



Thorngate Churcher Trust
HOUSING AND CARE SINCE 1868

ThorngateLiving

Russell Churcher Court Care Home





Providing comfort and security to those in need since 1868, and committed to developing the highest standards of housing and professional care in a supportive, respectful and friendly community.



Furnish your own room

We encourage all our residents to furnish their ensuite rooms with their own furniture and belongings to help ease the transition from their old home to their new one.



Experienced management

The home has an experienced management team and care is taken to ensure that the focus is on the individual needs of each resident.

Thorngate Living at Russell Churcher Court

Thorngate Churcher Trust is a modern and progressive charitable registered social landlord, offering independent assisted living and residential care from several locations in Gosport, Hampshire.

The Trust's Russell Churcher Court is a comfortable, modern residential care home offering 24-hour care for up to 44 residents. Every resident has their own large, self-contained en-suite room where they are encouraged to have their own furniture and belongings to make themselves at home.

Russell Churcher Court welcomes those living with dementia into a safe, protective and caring environment.

Russell Churcher Court is purpose built, incorporating the latest technology, modern systems, and best practice. Professionalism and care standards are of the highest level and the home provides a welcoming, warm, happy and friendly environment for the residents who also enjoy a full calendar of varied activities and entertainments.

Staff in the home's modern kitchen provide tasty, healthy meals made from the best fresh and predominantly locally sourced ingredients. Menus, based on seasonal produce, are prepared by the Trust's professional catering staff.

Russell Churcher Court accepts both privately funded and local authority funded residents.



Staffing commitment

The staffing ratios are consistently good and the balanced rotas highlight well trained staff, skill levels and multi-disciplinary teams.



Care Quality Commission

As a registered provider of residential care, Russell Churcher Court is subject to the regulatory oversight of the Care Quality Commission (CQC).

Our facilities



Emergency call system

Each large bed sitting room is en-suite and is fully double glazed with a small kitchen area to allow those residents who are able to do so to make tea and coffee if they wish. Telephone points, TV sockets and air-conditioning are provided. Internet connections are also available to residents who wish to pay for this service. All rooms are equipped with wireless call bell system and, if necessary, sensors for urgent assistance.

Included in the fees are all meals, care and laundry.



Tranquil gardens

Russell Churcher Court has a good range of communal spaces. The light and spacious lounge has doors opening onto the garden. The large dining room is used for many of the social activities as is the conservatory.



Varied activity programme

In addition, the gardens on the Melrose Gardens complex are a relaxing comfortable space and available to be enjoyed by Russell Churcher Court residents.

Russell Churcher Court prides itself on the varied activities and entertainments it schedules. The activities co-ordinators organise regular interactive pastimes such as crafts demonstrations, flower arranging and quizzes. Residents also benefit from external entertainers such as singers and can participate in trips if they wish.



Delicious food



Food

The Trust employs a professionally trained catering team, led by an experienced catering manager. Each resident's nutritional needs and appetite may be different and the catering team ensures food is produced not only to the highest standards using fresh ingredients but also that portions are correctly sized and nutritious. The team also caters for special diets.

Russell Churcher Court's kitchen staff like to get into the spirit of special occasions, so Halloween, Valentine's Day etc are celebrated with gusto. Christmas and New Year are special times of year and the catering team ensure that these are well catered.

Funding

We accept both privately funded and local authority funded residents.

Funding by Hampshire County Council is determined through an individual financial assessment carried out by Hampshire Adult Social Services. The financial contribution of each resident may vary according to a number of factors such as savings and pensions.

Guide to our charges

Please see our [Key Facts Document](#) which is updated annually

Thorngate Churcher Trust is a charity originally founded in 1868 to provide housing and care for less fortunate residents of Gosport. Today we are a modern housing and care charity with a similar mission:

Providing comfort and security to those in need since 1868 and committed to developing the highest standards of housing and professional care in a supportive, respectful and friendly community.

We demonstrate our commitment to this mission and to charitable public benefit, by not excluding those without the ability to pay. In housing this means we help even those with limited savings to access all the benefits to which they are entitled. In care this means working with Hampshire County Council when an individual does not have the liquid assets or savings to afford our fees. We also regularly benchmark our fees locally and we believe we offer a lower fee than other care homes with comparable facilities.

Contract

If you accept a room in Russell Churcher Court as a private resident you will be asked to sign our standard contract. This defines the services we provide and the level of fees charged. If you are fully funded by Hampshire County Council, or another local authority, or the NHS, our contract is with those bodies.

It is not our policy to admit residents without a signed contract or authorisation from Hampshire County Council or the body responsible for payment.

In the case of a local authority loan or a 12-week disregard, the situation appears more complicated. In this case the resident is effectively a private resident, this is because these arrangements usually apply to residents with assets such as a house which may be awaiting sale. In this case a private contract is required and a top up payment; i.e. the difference between what the local authority will pay and our rate, is due if the local authority is not meeting our full fee.

In the case of residents with appointed personal representatives, such as a Deputy, the representative signs the contract.

What your fees cover

Fees cover all our services while in our care, such as accommodation in our large en suite rooms, care, laundry, food, heating and lighting, and most activities. They do not cover some special trips, for example gardens where an entrance fee might apply. Neither do fees cover specialist services such as opticians, hairdressing or podiatry.

They do not cover personal items such as toiletries.

Broadband is a service increasingly requested by residents and this is available at an extra charge from providers.

Changes in fees occur on 1 April and we are subject to the formula in our key facts document.

Arrangements for payment

Fees are due in advance. Payment is by standing order on the 1st of each month and the standing order can be prepared for you to sign. Alternatively, you can set up the standing order directly with your bank, our bank details and the reference required will be provided. Normally, depending on the date of admission, the first month or part month would be paid in advance by bank transfer or credit/debit card.

Local authority financial assessments

Local authority funded residents are subject to a financial assessment to determine the level of client contribution. What this means is that some residents, even if funded by the local authority, may need to make some contribution towards their fees. The reason for this is that although capital assets may be below the level of the limit for local authority funding, income from pensions may be sufficient to cover some costs and the local authority will seek to reduce its payments by the assessed amounts. Any amount assessed as being due by the local authority would be payable by the resident to Hampshire County Council or the relevant local authority.

An agreement with Thorngate Churcher Trust and the resident or their representative may also be required to ensure that if, in subsequent years, the local authority fails to pay the published fee for any reason, the small difference is met by a third party (such as a resident's representative). This is referred to a Top-Up Agreement. Fee increases only take place in line with CMA guidance as laid out in our Key Facts Document, available on our website at www.thorngate.org.uk.

Hardship and inability to pay

If you think that you may be about to encounter difficulties in payment of our fees you should let us know as soon as possible. This means we can then get in touch with the local authority for a financial assessment so that eligibility for fees to be met by the local authority can be determined. Financial assessments can take a while to process so if you think you may be approaching the level at which you might be eligible for local authority funding you should advise us in good time so we can help get the process underway.

If you have any queries on fees at Russell Churcher Court you should contact our care home manager on 023 9252 7600 or by email at reception@thorngate.org.uk.

Thorngate Living sheltered housing

The Trust also owns and manages over 100 self-contained flats for independent assisted living in Gosport. The flats are for single people and couples who are over 50 and of limited financial means.

Uniquely all our flats across our locations in Gosport benefit from resident warden cover with 24 hour support. We also have our own in-house professional maintenance team ensuring any maintenance or repairs are carried out quickly and to an excellent standard.

Visit thorngate.org.uk or call our housing manager on 023 9253 4999 to find out more about Thorngate Living's sheltered housing.



Thorngate Churcher Trust

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Thorngate Churcher Trust was founded in 1868 by the Thorngate family.
It is a registered charity.

To discuss whether you or somebody you care for might benefit from
Thorngate Living at Russell Churcher Court, get in touch today:

Registered Care Home Manager
Russell Churcher Court
Melrose Gardens
Gosport
PO12 3BE
Telephone: 023 9252 7600
Email: reception@thorngate.org.uk

Thorngate Churcher Trust is a charitable company limited by guarantee.
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Registered non-profit private provider of social housing number 4839.



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