

Thorngate Churcher Trust
HOUSING AND CARE SINCE 1868



Thorngate Living
Russell Churcher Court



Russell Churcher Court
welcomes those living with
dementia into a safe, protective
and caring environment.

Situated in an attractive, quiet residential area, Russell Churcher Court is a comfortable, modern residential care home providing high standards of 24-hour care to 44 residents.

The home is purpose built, incorporating the latest technology, modern systems and best practice. Professionalism and care standards are of the highest quality and the home provides a welcoming, warm, happy and friendly environment for the residents who also enjoy a full calendar of varied activities, entertainment and trips.

Each resident has their own large, self-contained bed/sitting room with an ensuite bathroom, kitchenette and air conditioning for all-season comfort.

Residents are encouraged to bring small items of furniture and cherished personal possessions to help make themselves feel at home and ease the transition from their old home to their new one. Most rooms are south facing, and all are light and airy.

We accept both privately funded and local authority funded residents.



Experienced management, highly trained staff

Led by an experienced, highly qualified home manager, the team work as a close and friendly group, all striving to deliver care of the highest standards to residents. Great care is taken to ensure that the focus is on the individual needs of each resident. Our skilled team provide safe, attentive and truly personalised care in calm, modern and warmly welcoming surroundings.

Our staffing ratios are consistently good and the balanced rotas highlight well trained staff, skill levels and multi-disciplinary teams.

Dignity, choice and respect are key threads running through all our services. These crucial elements combine to deliver levels of care of which we are most proud. We are keen to embrace modern technology; all our care is recorded on our person-centred software which enables us to create individual care plans and provide a bespoke care service. Personalised care plans are prepared for each resident after admission and are reviewed regularly.

We invest heavily in our staff and learning and development to ensure everyone has the skills, knowledge and competence needed to deliver a high standard of compassionate care.

We firmly believe that by looking after our team well, and investing in their future, they are motivated and equipped to provide the best care to our residents. We are proud that lots of our staff stay with us for many years, a testament to their commitment.

Family values are at the heart of all that we do. Our team work diligently and do their utmost to ensure Russell Churcher Court feels homely, welcoming and like a second family. Our inspirational people go above and beyond to ensure that their colleagues and residents work and live in a loving environment. We warmly encourage the close involvement of families of residents.

The home is registered with the Care Quality Commission which regulates our service to ensure we maintain a quality, safe and compliant care provision to all our residents.

Our facilities

Each large bed/sitting room is en-suite and fully double glazed with a small kitchen area and space for an under counter fridge to allow those residents who can do so to prepare their own hot and cold drinks if they wish. Telephone points, TV sockets and air conditioning are provided. Internet connections are also available to residents who wish to pay for this service. All rooms are equipped with a wireless call bell system and, if necessary, sensors for urgent assistance.

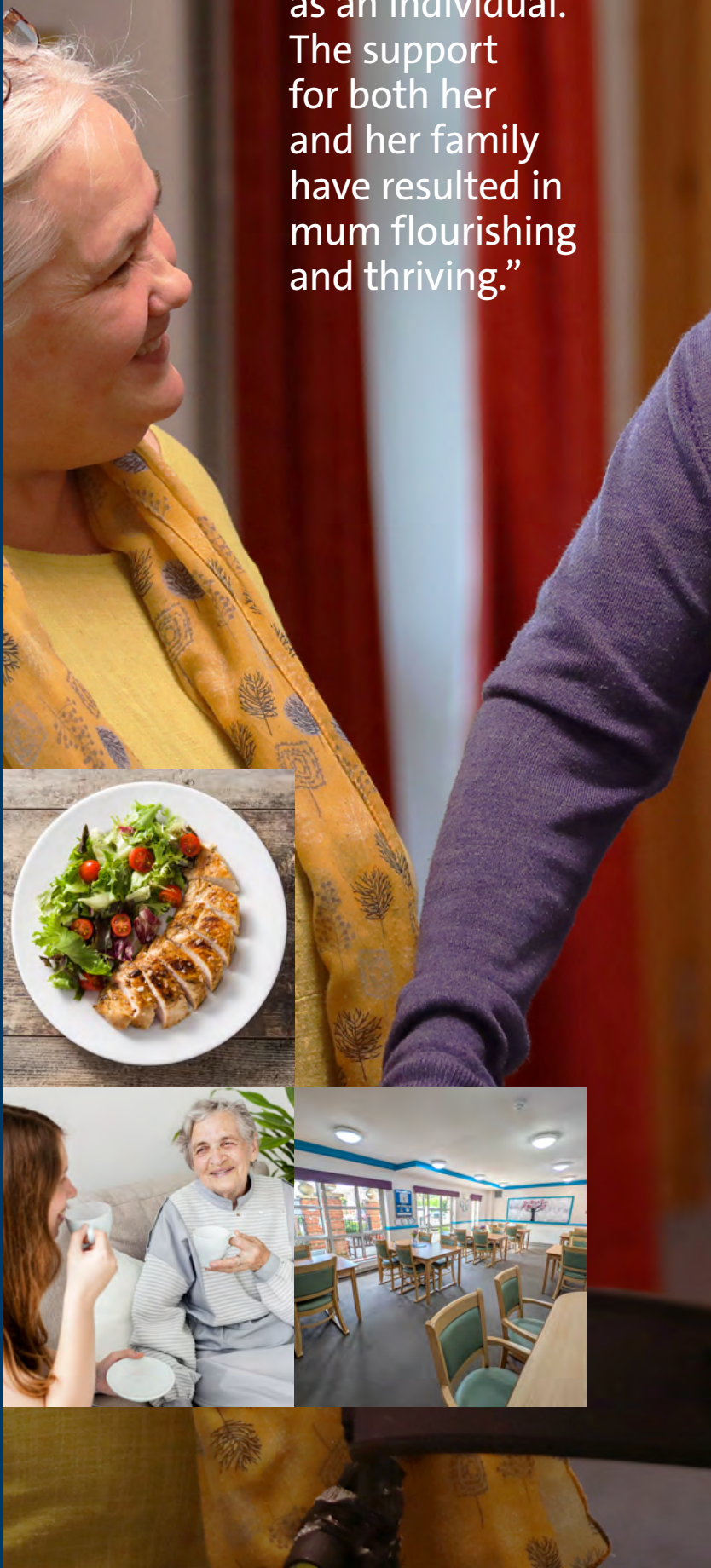
We have a good range of communal spaces. The light and spacious lounge has doors opening onto the garden. The large dining room is used for many of the social activities as is the conservatory. There are also small sitting areas on the first floor where residents enjoy chatting with friends outside their rooms.

In addition, the well-tended gardens on the Melrose Gardens complex are a relaxing comfortable outdoor space and available to be enjoyed by residents and their families and friends.

We have a well-equipped kitchen, a hairdressing and beauty salon and a visiting hairdresser. We also have a treatment room for visiting doctors and chiropodists. All laundry is carefully washed and ironed on site. We do ask that all items of clothing are labelled with the resident's name.

Upon arrival at your new home, you will receive a welcome brochure full of useful information to help you settle in, with information about activities, meals, care planning and much more.

“Russell Churcher Court always considers mum as an individual. The support for both her and her family have resulted in mum flourishing and thriving.”





Our home is full of life

Our vibrant, happy home is full of life, and this is down to the energy and positivity of the whole team. From our care assistants, activities team, kitchen team and hairdresser to the housekeeping and maintenance teams, we're all committed to ensuring Russell Churcher Court delivers outstanding care.

We have an energetic and committed activities team who do a wonderful job arranging activities, events, trips and entertainment for our residents, always ensuring that they're safe and appropriate. We believe in the great value of recreational activities for older people, and so we gently encourage residents to participate as far as they are able.

The team organises regular interactive pastimes such as games, movement to music, craft demonstrations, afternoon tea parties, flower arranging and quizzes. Entertainers, including singers, perform in the lounge and the annual visit of small farm animals is always very popular with both residents and their family members.

We also organise trips to nearby places of interest including the local garden centre and the beach. Residents are transported in a minibus, accompanied by our ever-willing team of staff.

Nutritious, tasty meals, carefully prepared and served

We know that mealtimes are an important part of the day for older people, including those living with dementia. It's crucial that they receive nutritionally balanced, appetising food which looks and tastes good, and is served appropriately.

Our professionally trained catering team is led by an experienced chef/catering manager. Staff in the modern kitchen provide tasty, healthy meals made from the best fresh and predominantly locally sourced ingredients.

We understand that each resident's nutritional needs and appetite may be different and the catering team ensures food is produced not only to the highest standards using quality ingredients but also that portions are correctly sized and nutritious. Care is taken in planning menus which reflect individual choice, and special diets are willingly catered for.

Russell Churcher Court's kitchen staff like to get into the spirit of special occasions, so they work closely with our care team to celebrate Halloween, Valentine's Day, Easter and many other noteworthy days with gusto. Christmas and New Year are special times of year and the catering team ensure that everyone eats well. We're always pleased to celebrate birthdays and other special occasions, warmly welcoming family and friends to join us whenever they wish to.

Funding and fees

Most of our residents are self-funded and we do also accept local authority funded residents.

Funding by Hampshire County Council is determined through an individual financial assessment carried out by Hampshire Adult Social Care. The financial contribution of each resident may vary according to various factors such as savings and pensions. We carry out needs assessments to ensure we can provide the right level of care for incoming and existing residents.

We also regularly benchmark our fees locally and we believe we offer a lower fee than other care homes with comparable facilities.

Guide to our charges

Please see our Key Facts Document which is updated annually. You can download it from our website thorngate.org.uk

Changes in fees occur on 1 April each year and we are subject to the formula in our Key Facts Document.

If you have any queries on fees at Russell Churcher Court please contact our home manager on **023 9252 7600** or by email at reception@thorngate.org.uk

What your fees cover

Fees cover all our services while in our care, such as accommodation in our large ensuite rooms, care, laundry, food, heating and lighting, and most activities. They do not cover some special trips, for example gardens where an entrance fee might apply. Neither do fees cover specialist services such as opticians, hairdressing or podiatry. They do not cover personal items such as toiletries.

Broadband is a service increasingly requested by residents and this is available at an extra charge from providers.



“Everyone was friendly, helpful, professional and clearly committed to working with the residents. Nothing was too much trouble for staff, they showed endless patience and were fully supportive to my aunt and other residents in every way.”





About Thorngate Churcher Trust

Thorngate Churcher Trust is a charity originally founded in 1868 by the Thorngate family to provide independent, assisted living housing and residential care for less fortunate residents of Gosport.

Today we are a modern housing and care charity with a similar mission:

Providing comfort and security to those in need since 1868 and committed to developing the highest standards of housing and professional care in a supportive, respectful and friendly community.

We demonstrate our commitment to this mission and to charitable public benefit by not excluding those without the ability to pay. In housing this means we help even those with limited savings to access all the benefits to which they are entitled.



Thorngate Living sheltered housing

Thorngate Churcher Trust manages 154 self-contained flats for independent assisted living across Gosport. The flats are for single people and couples who are over 50 and of limited financial means.

Uniquely all our flats benefit from 24-hour warden support and all our housing schemes are set in carefully tended and peaceful gardens. We also have our own in-house professional maintenance team ensuring any maintenance or repairs are carried out quickly and to an excellent standard.

Visit thorngate.org.uk or call our housing manager on 023 9253 4999 to find out more about Thorngate Living's sheltered housing.





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You are warmly welcomed to make an appointment to visit Russell Churcher Court, meet our home manager and look around the home to see our facilities for yourself. To discuss whether you or somebody you care for might benefit from Thorngate Living at Russell Churcher Court, get in touch today:

Registered Care Home Manager
Russell Churcher Court
Melrose Gardens
Gosport PO12 3BE

023 9252 7600
reception@thorngate.org.uk
thorngate.org.uk



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